

Pensioner's card

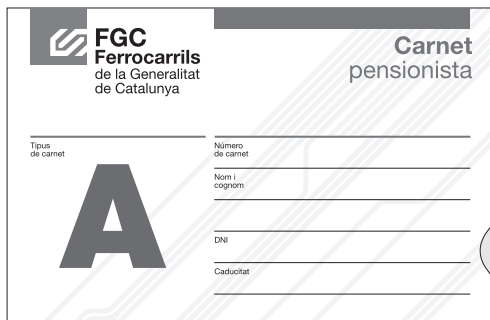
de Ferrocarrils de la Generalitat
de Catalunya

Renewing it

Cards issued before 31st December 2013

To find out more, visit the website www.fgc.cat
or call **012**

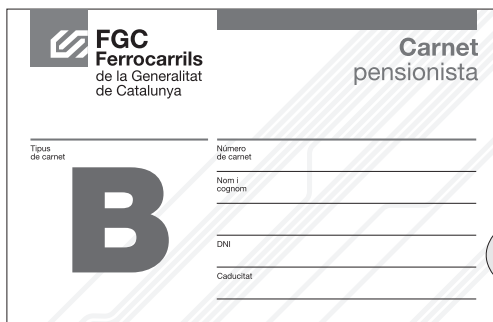
Criteria for renewing the FGC pensioner's card:



Pensioner's card A

- **People aged 65 or over** with pension income less than or equal to the minimum wage or who do not receive any pension.

- **People aged under 65 with 33% or higher degree of disability** and benefit income less than or equal to the minimum wage or who do not receive any benefit.



Pensioner's card B

- **People aged 65 or over** with with pension income more than the minimum wage.

- **People aged under 65 with 33% or higher degree of disability** and benefit income more than the minimum wage.

1. Administrative process

RENEWING THE CARD

- Pick up an application form at any FGC station on the Barcelona-Vallès or Llobregat-Anoia lines.
- You also need to pick up a prepaid envelope.

HANDING IN THE APPLICATION

- Hand in the application form, duly completed with personal details and all documentary evidence:
- By post, using the prepaid envelope.
 - At the pensioner's card office at Carrer Avenir 6, Barcelona.

2. Documentation required

- **Application form** completed with personal details plus bank details if choosing to pay by direct debit.
- **Photocopy of Spanish ID card or foreigner ID**
- **For under-65s**, photocopy of the certificate accrediting disability issued by the **Department of Employment, Social Affairs and Families** or card accrediting disability, showing a degree of 33% or more.

- **Photocopy of notification of benefit rise or certificate of monthly benefit** from the National Social Security Institute (INSS) for the current year (for renewals of pensioner's card A only)*.
- If no benefit is received, **photocopy of the negative benefit certificate** from the National Social Security Institute (INSS) for the current year (for renewals of pensioner's card A only)*.
- Original **receipt for payment at the station or at a ServiCaixa ATM**, as appropriate.

3. Payment

FGC STATIONS

- You should ask a member of station staff for help. You can pay using the ticket machine with a credit card or in cash. The machine will supply a receipt, which you must attach to the rest of the documentation you are submitting.

DIRECT DEBIT

- You must fill in your bank details on the application form. This option enables you to sign the form and go

through the process without leaving home

SERVICAIXA

- Payment must be made at any CaixaBank ServiCaixa ATM using the bar code shown on the application form and the original receipt enclosed with the rest of the application documentation.

ADMINISTRATION AND PROCESSING FEES

- The amount payable for administration and processing of the pensioner's card is €5.

4. Reception

The Pensioner's Card will be sent by ordinary post to the postal address given on the application form.





** If you have not received the pension certificate, you should get an appointment to apply for one at the National Social Security Institute (INSS). You can get an appointment by calling 901 106 570 or through the website www.seg-social.es*

5. Conditions of use

- The Pensioner's card is personal and non-transferable.
- It is not valid if not accompanied by the appropriate pass, card or ticket.
- Improper use of the Pensioner's Card and/or Pass will be penalised and may lead to it being withdrawn. sancionat i pot comptar la seva retirada.

IF YOU GET THE PENSIONER'S CARD A





Together with the Pensioner's Card A you will get the Pensioner's Pass that entitles you to travel free on the following journeys:

-  Barcelona-Vallès Line between Pl. Catalunya – Reina Elisenda – Av. Tibidabo – Les Planes (including the Vallvidrera funicular).
-  Llobregat-Anoia line between Pl. Espanya – Molí Nou.
-  Metro lines and buses in the Barcelona Metropolitan Area (except the Bus Turístic, Barcelona City Tour, Aerobús, Tramvia Blau, Montjuïc Cable Car and Special Services).
-  The Trambaix and Trambesòs lines.

With the Pensioner's Card A you can buy tickets with **75%** off to travel on all journeys on the FGC Barcelona – Vallès and Llobregat-Anoia lines

IF YOU GET THE PENSIONER'S CARD B

The Pensioner's Card B allows you to buy the T-Pensionista card which serves to travel on the following journeys:

-  Barcelona-Vallès Line between Pl. Catalunya – Reina Elisenda – Av. Tibidabo – Les Planes (including the Vallvidrera funicular).
-  Llobregat-Anoia line between Pl, Espanya – Molí Nou
-  Metro lines and buses in the Barcelona Metropolitan Area (except the Bus Turístic, Barcelona City Tour, Aerobús, Tramvia Blau, Montjuïc Cable Car and Special Services).
-  The Trambaix and Trambesòs lines.

With the Pensioner's Card B you can buy tickets with **50%** off to travel on all journeys on the Barcelona – Vallès and Llobregat-Anoia lines.

ALL HOLDERS OF PENSIONER'S CARD A OR B ARE ALSO ENTITLED TO:

- **10%** off standard return tickets for the Montserrat Rack Train and Funiculars and the Núria Rack Train.
- A discount on the price of the return Train+Montserrat Rack Train ticket.
- Discount of 75% for Card A holders and 50% for Card B holders on single tickets on the Lleida-la Pobla de Segur line.